

NOTICE REGARDING WITHDRAWAL OF CONSENT FOR SHARING PERSONAL DATA FROM VNeID

Dear Valued Customer,

To facilitate the registration, identity verification, and use of services provided or implemented by Quanterra, you may be required to authorize the sharing of personal data from the VNeID application in accordance with the scope, purposes, and information previously disclosed to you.

Personal data shared from VNeID may be used to perform necessary operational processes, including but not limited to electronic identification, customer identity verification, validation of registration information, technical integration with licensed digital signature certification service providers, support for remote digital signing services, and the execution of electronic transactions integrated with VNeID.

Pursuant to the Law on Personal Data Protection No. 91/2025/QH15, Decree No. [356/2025/ND-CP](#), and other applicable laws and regulations, you have the right to withdraw your consent for the processing of personal data, including the sharing of personal data from VNeID for registration, identity verification, and service usage purposes, except where otherwise provided by law.

However, withdrawing your consent may affect our ability to continue processing your registration requests, conducting identity verification procedures, or providing services. Should you choose to withdraw your consent for sharing personal data from VNeID, the following consequences may arise:

1. Interruption of Registration or Identity Verification Processes

The system may be unable to continue processing registration, verification, or service activation requests because it will no longer have the legal basis to receive, access, or verify the information shared from VNeID, including but not limited to your full name, date of birth, personal identification number, address, and other related identity information.

2. Inability to Complete Registration or Use of Remote Digital Signature Services

For services where Quanterra acts as a technology platform provider, integration solution provider, or connection channel to a licensed digital signature certification service provider, withdrawing consent for sharing personal data from VNeID may prevent the system from obtaining the information necessary to submit requests, perform data matching and verification, or complete the registration and onboarding process for remote digital signature services.

3. Interruption of Ongoing Transactions

You may be unable to complete transactions or processes currently being carried out through the system. In certain circumstances, you may be required to log in again, complete identity verification using an alternative method, or re-authorize the sharing of personal data from VNeID to continue using the services.

4. Impact on Reconciliation, Support, and Complaint Resolution Activities

Withdrawal of consent may limit our ability to retrieve, reconcile, or process data to the extent necessary for audit reviews, transaction reconciliation, technical support, complaint handling, dispute resolution, or verification of transaction history in accordance with applicable laws and service policies.

Quanterra respects your rights regarding your personal data and processes such data only with your consent or on other lawful bases permitted by applicable law. Withdrawal of consent shall not affect the lawfulness of any personal data processing activities conducted before the time Quanterra receives and processes your withdrawal request, unless otherwise required by applicable law.

We kindly ask that you carefully consider the implications before withdrawing your consent for sharing personal data from VNeID, as doing so may interrupt, restrict, or prevent the continued provision of certain services.

Sincerely,

QUANTERA JOINT STOCK COMPANY

